

GENERAL BOOKING TERMS AND CONDITIONS

Chalhôtel SARL, Rue du Soleil, 73440 Val Thorens is a private company, with a capital of 276 000 €, registered at the RCS of Albertville N° B 434 905 485. The administrative office of Chalhôtel is situated at Place de la Fontaine 73210, Les Coches.

CONTRACT :

One weeks rental in Apartments described on the Web site In the Chalet Les Neiges Eternelles Val Thorens.

TRIPLEX RATE APARTMENT FOR A WEEK INCLUDES :

- Full use of the apartment by 8 persons for a week including all the consumptions of water, electricity, logs, internet and tourist tax.
- Daily breakfast served in the apartment.
- The daily housekeeping.
- Beds make up on arrival. Towels and one bathrobe per person (changed once during the week).
- Cot and high-chair on request.
- Laptop computer with unlimited wireless internet connection. Wii video game console.

PLEIN SUD APARTMENT RATE FOR A WEEK INCLUDES :

- Full use of the apartment by 8 persons for a week including all the consumptions of water, electricity, logs, internet and tourist tax.
- Housekeeping once during the week and the day of departure.
- Beds make up on arrival. Towels and one bathrobe per person (changed once during a week).
- Cot and high-chair on request.
- Laptop computer with unlimited wireless internet connection. Wii video game console.

CANCELLATION CHARGES :

1. In case of cancellation after the payment of the deposit, THE TENANT should notify his/her decision to cancel to CHALHOTEL at least sixty days before the beginning of the rent. The deposit, less 100 euros (one hundred euros) administration charges, will be refunded to the TENANT.
2. If cancellation takes places less than sixty days before the beginning of the rent, whatever the reason, cancellation fees will be charged as follows :
 - 30% of the rental rate if the cancellation is notified less than sixty days and more than thirty days before the arrival date.
 - 100% of the rental rate if the cancellation is notified thirty days or less before the arrival date or in case of no-show on the arrival date.

RECEPTION :

Check-in: On the day of arrival (Saturday), check-in is from 4.30 p.m onwards.

Check-out: On the day of departure (Saturday), check-out is before 10 a.m.

PAYMENT SCHEDULE :

The deposit (30% of the rental rate) is paid on booking.

The balance of the rental and any additional services is due 30 days before arrival.

In the event that payment is not made by THE TENANT in the limit stated, CHALHOTEL reserves the right to cancel the booking.

DEPOSIT :

A 1 000 Euro deposit will be requested from THE TENANT on the day of arrival. This deposit will be returned to THE TENANT, at the latest 14 days after departure, after verification of the condition of the apartment and its contents. The cost involved due to damage, theft or break-in, will be retained from the deposit. THE TENANT will complete this sum if the deposit is insufficient to cover expenses.

INVENTORY OF FIXTURES :

A detailed inventory of the contents of the apartment will be delivered to THE TENANT on the day of arrival. THE TENANT must check the inventory within 24 hours. This document will then be used to evaluate any damage, breakage or loss of contents, the cost of which will be deducted from the deposit on departure.

CHALET REGULATIONS :

The Chalet **Les Neiges Eternelles** has a code of the practice which THE TENANT must abide to. THE TENANT is requested to respect the property and other visitors on the premises.

ANIMALS NOT ACCEPTED